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| Date of meeting: | <b>24 October 2023</b> | <b>via ZOOM</b> |
| Time of meeting: | <b>13.00 to 15.00</b>  |                 |

## MINUTES

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| <b>PART 1: OPEN SESSION</b>  |  |               |
| <b>Present:</b> Dawn Atkinson (DA); Jennifer Barnes (JB); Ann Godsell (AG); Lynsey Metcalfe (LM); Tara Willmott (TW) Chairing.<br><b>In attendance:</b> Margaret Coats (MC), Chief Executive & Registrar |  |               |
| <b>1</b>   | <b>Welcome</b><br>TW opened the meeting and welcomed everyone.   |               |
| <b>2</b>   | <b>Apologies for Absence</b><br>Iain McInnes; Earle Abrahamson; Teija Barr; Sharon Robinson (Communications and Website Manager)   |               |
| <b>3</b>   | <b>Declaration of interests</b><br>There were no declarations of interests.  |               |
| <b>4</b>   | <b>Minutes of Open session held on 20 July 2023</b><br>The Minutes were agreed as an accurate record.  | Draft Minutes |
| <b>5</b>   | <b>Matters arising</b><br>There were no matters arising.   |               |
| <b>7</b>   | <b>Update on Complaints</b><br>Members noted that <ul style="list-style-type: none"> <li>• The Case Examiners met on 4 September to consider a complaint against a Nutritional Therapist and decided to take no further action</li> <li>• They met on 6 October to consider two complaints from the same person against a Massage Therapist and issued a Warning. The Registrant has stated she does not wish to appeal against the Warning.</li> <li>• They are meeting today (24 October) to consider a complaint against a Hypnotherapist.</li> </ul>   | oral report   |
| <b>8</b>   | <b>Horizon scanning</b><br>At the July meeting it was agreed we need to keep up to date with any legislative changes to statutory regulation of Health Professionals, particularly any simplification of procedures for dealing with complaints.<br>Members noted the current position is that government intends to start working with the GMC, HCPC and NMC to develop reformed legislation over the next few years.<br>Members agreed to remove reference to COVID requirements from <ul style="list-style-type: none"> <li>• The Wider Political Environment and</li> <li>• Healthcare Sector-Specific issues</li> </ul> | CNHCB 2023-53 |
| <b>10</b>  | <b>Proposed Meeting Dates for 2024</b><br>21 February, 24 April, 10 July, 16 October.<br>Members noted that to avoid school holidays, the October date has been changed from the 23 <sup>rd</sup> to the 16 <sup>th</sup> .  |               |



Complementary & Natural  
Healthcare Council

CNHC Board (CNHCB)

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| <b>8</b> | <b>Any other business (must be agreed with Chair in advance of meeting)</b><br>There was no other business. |  |  |
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