



CNHC Guidance on Duty of Candour and Whistleblowing for Registrants

Earlier this year on 2 April 2019, CNHC attended the Professional Standards Authority's (PSA) Accredited Register seminar which focused on safeguarding. At this event several discussions were held around the role of safeguarding and relevant legislation, Duty of Candour and whistleblowing for Accredited Register practitioners. In line with PSA recommendations, CNHC has developed and published new guidance and briefing notes on the following topics:

- [Duty of Candour](#)
- [Whistleblowing](#)
- [Declaring unspent convictions](#)

CNHC registrant develops NHS funded complementary therapy service and social prescribing programme



Our latest blog is from Teresa Meekings, CNHC registered for Reflexology, Reiki and Massage Therapy.

Teresa has developed a successful and fully funded complementary

therapy service with West London Clinical Commissioning Group (CCG) and launched a social prescribing pilot programme with Kensington and Chelsea Council (KCSC). Find out how she utilised Patient Reported Outcome Measures (PROMs) and Patient Activation Measures (PAM) to provide evidence and put a cash value on the impact of the complementary therapy service.

Read Teresa's blog [here](#).

Upcoming Profession Specific Board Elections

The next round of Profession Specific Board (PSB) elections will begin on Tuesday 10 September 2019 for Aromatherapy, Reflexology and Shiatsu.

[Profession Specific Boards](#) (PSBs) are an important part of CNHC's structure and ways of working. The members of the PSBs provide invaluable expert advice on issues such as the development of our policies and also allow members to be trained to sit on our Conduct and Competence panels. For more information about the role of a PSB member, click [here](#).

On Tuesday 10 September, an email will be sent to the CNHC registered practitioners of each discipline setting out the full details and inviting them to stand for election. Candidates are required to set out in no more than 600 words how their background and experience meet our essential criteria using the Election Statement Template provided.

Any registrant from Aromatherapy, Reflexology and Shiatsu is able to stand for election to the relevant PSB, including those who are currently members of the PSB.

For full details of the timetable for the election process, click [here](#).

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Welcome to the August 2019 edition of newsupdate

CNHC Chair, Michael Watson

Summer truly is here – and feels like it may be staying for a bit following the recent heat wave.

While the lead up to August may be slower for some, July was another busy month for us at CNHC. On Friday 5 to Sunday 7 July CNHC exhibited at the Bloom Show 2019, which gave us an opportunity to spread the word about CNHC and the importance of searching our Accredited Register for complementary therapy practitioners.

During the Bloom Show we spoke to several CNHC registrants and Local Champions, which led up to the publication of our latest blog from Teresa Meekings. Teresa has accomplished what many complementary therapy practitioners have struggled with – she has set up a fully funded complementary therapy service with the West London Clinical Commissioning Group and launched a pilot social prescribing programme with Kensington and Chelsea Council. Please do take the time to read her blog as it includes her recommendations on what you need to know to get involved with social prescribing locally. Teresa – we are so pleased that your hard work and effort has paid off. This is a stellar example to our registrants and other healthcare professionals that integrative healthcare is possible.

Since the Professional Standards Authority annual seminar in April, CNHC has been reviewing policies and guidance for registrants on several topics. Last month we published guidance on the Duty of Candour and a briefing note on Whistleblowing for registrants – which you can find out more information about below. These documents are important for all CNHC registrants to familiarise themselves with, so please do make time in your busy schedule to read through them.

Wishing you all a pleasant – cooler and drier – month ahead.

Best Wishes,

Michael Watson



Michael Watson

CNHC Exhibit at The Bloom Show



CNHC stand before the show began



Margaret Coats and Tara Willmott speaking to the public

From Friday 5 July to Sunday 7 July, CNHC exhibited at The Bloom Show at Olympia London. The Bloom Show (formerly Love Natural Love You) was also part of the Free From Allergy Show and the Just V show, which draw thousands of members of the public with an interest in health and wellbeing.

Throughout the three day long event, CNHC staff and members of the Board were in attendance to engage with attendees. We distributed CNHC materials including over 3000 CNHC postcards, asking attendees if they have checked their practitioner is registered. This wording prompted many questions and opened the door for us to discuss the role of CNHC and how our registrants stand up for standards across the industry.

We also distributed 'Untapped Resources' reports and leaflets, the [CNHC Code of Conduct](#) and 'Standing up for Standards' leaflets. We held many meaningful conversations with the public, CNHC registrants and potential new registrants. This event was a wonderful opportunity for us to engage with members of the public and spread the word about CNHC and the work of our registrants.

The next event we are exhibiting at is the [Integrative Health Convention](#) at the Park Plaza Victoria London on the 5th & 6th of October 2019. If you are interested in attending, a 10% discount on tickets is available through 31st August using promo code 'COM10'.

London Borough Special Treatment Exemption Status

The London Special Treatments Group (LSTG) banded together to compile a list of organisations that qualify for exemption under Section 4 of the [London Local Authorities Act 1991](#), of which CNHC is included. If you are a CNHC registered practitioner living in London, you may be required to obtain a license to practise. The following occupations on CNHC's Accredited Register may need to be licensed:



- Aromatherapy
- Bowen Technique
- Massage Therapy
- Microsystems Acupuncture
- Reflexology
- Reiki
- Shiatsu

We have compiled details from each Council to supply you with the latest information available on their websites along with their contact information. Each Council has different fee structures and requirements depending on the treatment you provide, so do check the latest information. The majority of London Boroughs recognise the LSTG list, however some do not as they are not required to.

Download the document here: <https://www.cnhc.org.uk/london-special-exemption-status>

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