



PR Tips available to CNHC registrants

Did you know that as a CNHC registrant you can access our PR Tips which are aimed at helping you to get the most from your activities. These include: 'How to write a press release', 'How to generate media coverage for your practice', 'How to market your practice' and 'How to manage your promotional activity'. Just login to [MyCNHC](#) and click on the Resources section.

Holistic Therapist Magazine awards open

A reminder that nominations for Holistic Therapist Magazine's Awards are open! If you want to enter or nominate someone you think deserves recognition you can find out more at: [Holistic Therapist Magazine Awards](#)

CNHC registrants won a number of awards in 2015 including the Inspiration Award and Best Training School in 2015 which you can see in our [CNHC March 2016 Newsletter](#)

Complaints CNHC no longer receives

The Professional Standards Authority has agreed to a number of types of complaints that CNHC will no longer receive. The list includes types of complaints CNHC has never received – such as anonymous complaints – but it has been expanded to include, for example, disputes between practitioners registered with CNHC.

CNHC's Chief Executive and Registrar Margaret Coats commented: "These changes mean CNHC can focus its attention only on matters that affect clients and users of services."

The full list can be seen on CNHC's website under 'Making a Complaint': [Complaints that CNHC will not deal with](#)

NICE consultation on draft guidance for low back pain and sciatica

As set out in our [April 2016 newsupdate](#) NICE's consultation on its draft guidance for low back pain and sciatica closed on 5 May 2016.

CNHC responded to the consultation and you can see the CNHC response here: [CNHC response to NICE consultation – low back pain and sciatica](#)

Full details of the guideline development can be found here: [Low back pain and sciatica : Draft guidance consultation](#)

CPD Random Sampling 2016

A reminder that we are carrying out CNHC's third random sampling of CPD logs and insurance certificates. The sampling started on 16th May 2016 and the deadline to return documents is Monday 13th June 2016.

Only those registrants who have been contacted about this directly need to send their documents to us. Full details can be seen in our [May 2016 newsupdate](#).

Job and volunteer roles

Make sure you check our Facebook page, Twitter feed and website for news updates plus details of job and volunteer roles for CNHC registered practitioners.



Like us on Facebook



Follow us @CNHC_UK

Contact CNHC:

Email info@cnhc.org.uk or call on 020 3668 0406

To view CNHC's website, [click here](#).

Professional Associations and CNHC – why both are important

Professional Associations act in the interests of their members, to whom they provide invaluable services and support – for example:

- providing insurance services or access to insurance
- providing training and CPD events
- providing updates on research and developments within the profession
- encouraging aspirations to excellence in practice
- providing guidance and support to members who are subject to CNHC's complaints procedures

In contrast, CNHC is not a membership organisation but a voluntary regulator. We act in the public interest and are the only organisation set up with government support for this purpose.

Our register has been accredited by the Professional Standards Authority and government has recommended that when people are looking for a health practitioner who is not regulated by law, they only consult a practitioner on an accredited register such as CNHC's.

CNHC's core functions are

- holding a UK register of practitioners who meet the government standards for safe and competent practice
- ensuring that registrants have professional indemnity insurance and undertake Continuing Professional Development (CPD)
- publishing the Code of Conduct, Ethics and Performance (the Code) with which registrants must comply
- investigating complaints about potential breaches of the Code that relate to:
 - care or advice provided to clients
 - business practices that could disadvantage or exploit clients
 - any aspect of a registrant's professional or personal behaviour that is relevant to their fitness to practise
- imposing sanctions or removing practitioners from the CNHC register, when this is necessary to protect the public

CNHC strongly recommends that all CNHC registrants belong to a professional association in addition to CNHC registration because your association plays an important role in providing a range of services to you as a professional practitioner. CNHC registration demonstrates you have met UK wide standards and sets you apart from practitioners who do not hold the CNHC quality mark.

Calling all CNHC registrants – let's get the message right!

If you are on the CNHC register then you are 'CNHC Registered' and you can use this wording after your name. As we have already said CNHC is not a membership organisation and does not have members, so you are NOT a *member* of CNHC!

Here are some phrases you can use to describe yourself:

- I am CNHC registered
- I am a CNHC registrant
- I am on CNHC's Accredited Register
- I am a CNHC Registered {insert discipline(s) eg Hypnotherapist / Massage Therapist etc}

And remember, if you are on CNHC's register you can use the CNHC quality mark – which you can see pictured right.

For full details about how to use the CNHC quality mark visit our website under 'Current Registrants' / ['How can I use the CNHC quality mark?'](#)



CNHC registrant volunteers with award-winning charity Body & Soul

Readers may remember that we included a notice about GlaxoSmithKline's (GSK) 2016 IMPACT Award in our [July 2015 newsupdate](#). These awards are designed to recognise and reward charities that are doing excellent work to improve people's health. They are funded by GlaxoSmithKline and managed in partnership with The King's Fund.



HIV charity Body & Soul was one of the 2016 winners. Body & Soul is a charity that promotes the respect, dignity and wellbeing of children, teenagers, adults and families living with and affected by HIV. It provides a range of services from its premises in London, including a range of complementary therapies.

Body & Soul's Trust and Foundations Partner Officer Cristina Flores said: "We are actually one of the few charities to have been selected twice as winners of the GSK Impact Award, and as we are going to be celebrating 20 years in November, this is a particularly exciting year for us!"



Theo Raymond

CNHC registered Massage Therapist Theo Raymond has been volunteering at Body & Soul for two years. He practises biodynamic massage and was keen to find somewhere he could use this approach in a meaningful way. Theo says: "I have been lucky enough to find a charity that does vital work in the health and social care field, and shares my view on the importance of bringing the mind, body (and soul) into the support and wellbeing of their service users. It's a great place to volunteer – the facilities are terrific, the staff are helpful and well-organised, and the complementary therapies feel thoroughly integrated into the broader aims and support that Body & Soul provides."

To find out more about volunteering with Body & Soul, please contact Hollie Smith at: hollie@bodyandsoulcharity.org