

Date of meeting:	24 October 2023	via ZOOM
Time of meeting:	13.00 to 17.00	
Apologies to be sent to Margaret Coats margaret.coats@cnhc.org.uk		

A G E N D A

PART 1: OPEN SESSION			
1	Welcome		
2	Apologies for Absence		
3	Declaration of interests		
4	Minutes of Open session held on 20 July 2023		Draft Minutes
5	Matters arising		
7	Update on Complaints		oral report
8	Horizon scanning		CNHCB 2023-52
10	Proposed Meeting Dates for 2024 21 February, 24 April, 10 July, 16 October.		
8	Any other business (must be agreed with Chair in advance of meeting)		