



Complementary & Natural  
Healthcare Council

# Complaints Form

## Making a Complaint about a Practitioner on the CNHC Register

### About this form

This is the information that we need if you want to make a complaint about a registered practitioner's Fitness to Practise. You should read the relevant section on the CNHC website at [www.cnhc.org.uk](http://www.cnhc.org.uk) before you fill in this form. It will help you to understand how the CNHC deals with complaints against registrants.

If you need help with this form, please telephone CNHC and we will do our best to help you.

### Your details

Name

Address

Postcode

Daytime tel no.

Mobile no.

Email address

### The person you are complaining about

Please provide as much information as you can about the person that you are reporting. This will help us to identify them on the CNHC Register.

Name

Complementary therapy practised

Address

### The matter you are complaining about

When did the incident take place?

Where did it take place?

Please describe what you think happened.

Did anyone else see what happened? If so, please give us their contact details.

## Other Organisations

Have you reported this matter to anybody else (eg police, the person's employer, another professional body)?

If so, what was their response?

Please give us their contact details. Please keep us informed of any progress with the matter you have reported and let us know the final decision.

## Additional Information

Please list below any documents that you are sending us with this form.

Please also use the space to provide us with any additional information that might help us to deal with this matter. Please continue on another page, if necessary.

Signed

Date

When you have completed this form, please send it to:  
Fitness to Practise Officer, CNHC, 83 Victoria Street, LONDON SW1H 0HW

We will acknowledge receipt of your complaint and then keep you informed about what is happening next.